



NORTH AMERICA

Company Overview

KNAPP helps some of the world's biggest and best supply chains improve labor utilization, accelerate order fulfillment and increase warehouse efficiency.

The most comprehensive suite of intralogistics technologies:

- Built on innovation
- Powered by AI
- Trusted for reliability
- Tailored to long-term success
- Delivers value across the value chain

making complexity simple

Pioneering Logistics Automation Since 1952



Established
1952



Global Revenue
\$2B+



Global Subsidiaries
50+



Worldwide Employees
8,000+



Customer Service Members
2,700+



Customer Service Support
24/7/365



Onsite Engineers
1,500+



Worldwide Systems
2,100

What began as a small engineering firm in Graz, Austria, in 1952 has evolved into a global organization of more than 8,300 innovators. With a collaborative approach and intelligent, data-driven services, KNAPP stands as a trusted, stable partner that prioritizes engineering excellence and long-term stability over short-term gains.

Serving the Following Industries



Food



Retail



Fashion



Industry



Healthcare



Pharmacy



Wholesale

The KNAPP Difference

KNAPP provides proven software and hardware solutions for intelligent logistics automation across every dimension of the value chain:

Production

Distribution

Point of Sale

Last Mile

✓ **Automation from End to End**

The industry's most complete portfolio of integrated automation, robotics, software and AI—across the value chain.

✓ **Committed to Long Term Success**

A stable partner that understands customer challenges, adapts to evolving needs and builds long lasting partnerships.

✓ **Innovation is in our DNA**

Founded by engineers, innovation is embedded in KNAPP's DNA. It's why making complexity simple is our brand promise.

✓ **Intelligence that Drives Performance**

KNAPP Brain unifies AI driven processes to predict demand, optimize fulfillment and strengthen last mile execution.

KNAPP



KiSoft All-in-One Software & Analytics

Comprehensive software system that unifies warehouse management, execution and control. It integrates seamlessly with SAP® EWM by KNAPP and extends to the last step of the value chain with KiSoft Delivery Solution.



Automated Storage & Retrieval Systems (ASRS)

From AeroBot, 2D and 1D shuttles to the Evo Crane and KNAPP-Store, this family of storage technologies delivers an integrated solution tailored for speed, density and temperature-controlled needs across any operation.



Autonomous Mobile Robots (AMRs)

AMRs move freely through the warehouse to provide transport in dynamic environments. With no extra infrastructure required, they enable fast deployment, lower integration costs, minimize disruptions and are easily scalable.



Conveying & Handling

Pockets handle hanging and flat-packed items in one system, while a portfolio of conveyors, stacking, packing and transport technologies move containers, cartons and pallets to where they need to be.



Robotics, Picking & Palletizing

Pick-it-Easy Robots pick items of all shapes and sizes with precision, while central belts, palletizing and depalletizing solutions automate heavy lifting, creating a safe, ergonomic environment.



Quality Assurance

MultiScan, Vision Item Check and Vision Scan-Tunnel use image recognition software and high-performance cameras to perform quality inspections and integrate product attributes into WMS and ERP systems.



Sortation Systems

Horizontal, vertical and split tray sorters efficiently and accurately sort mixed goods, then direct them to the correct destination—whether that's a work station, buffer or shipping area.



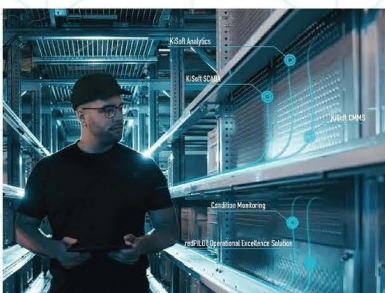
Work Stations & Paperless Picking

Pick-it-Easy Work Stations feature ergonomic designs that reduce physical strain, while paperless picking solutions—RF scanners, voice picking and pick-to-light—minimize errors and accelerate order processing.



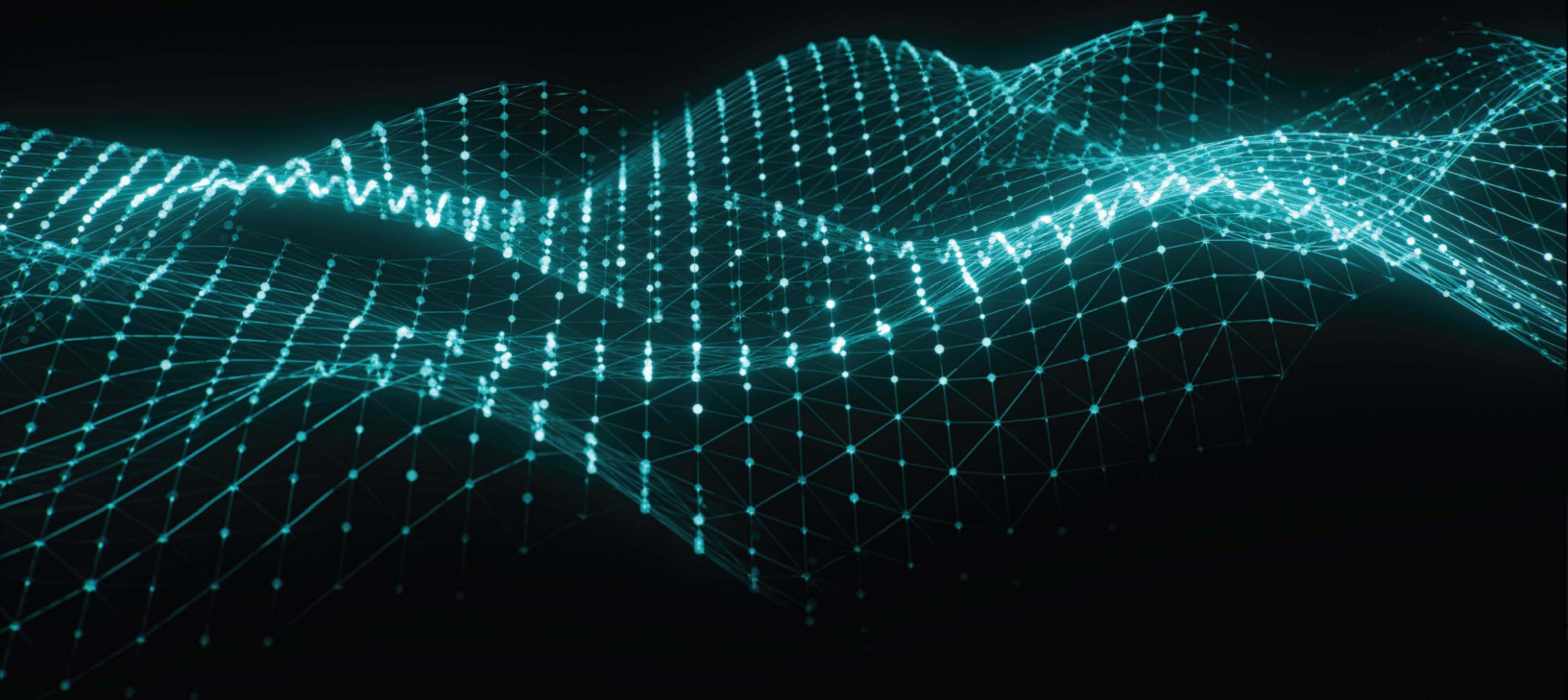
Healthcare & Pharmacy Products

Core technologies such as shuttles, robots and central belt systems combined with KMeD, ATDs (automated tablet dispensers) and purpose-built software form the backbone of the world's medicine supply chain.



Data Driven Service Strategy

Intelligent tools that support customers throughout the entire lifecycle—from ramp-up to daily operations and evolving requirements—backed by a service philosophy that blends predictive, preventive and reactive support.



MEDIA CONTACT:

Alex Taylor

Press Relations

KNAPP North America

Phone: (470) 962 8657

Email: alex.taylor@knapp.com

knapp.us